

# THE ROLE OF GTZ IN WATER SUPPLY DEVELOPMENT IN PALESTINE



# Phase I (late 80's to 1997)

**GTZ worked as an all-round development agency (FC and TC) in the water sector**

- Well drilling, water resources management, wastewater infrastructure, etc.)
- Organisational and operational (improvement measures, e.g. reducing losses, etc.)

## Phase 2 (1997 to 2000)

**GTZ focused on support to partner municipalities and other service providers mainly in parallel with FC**

Examples – Nablus, Al-Bireh, Salfeet

**Scope: Capacity building, organisation development, operation improvement, etc.**

## Phase 3 (2000 – 2005)

**(Due to prevailed situation, investment projects were halted or delayed)**

- The GTZ was unable to carry on plans for institutional development including financial reforms at service provision level
- Small-scale capacity building, emergency measures, equipment and spare part procurement, etc.

# Phase 4 (2006)

## GTZ Water Programme in the Palestinian Territories

### Rationale:

1. Impact orientation;
2. Cost efficiency;
3. Flexibility, responsiveness and adaptability to dynamic/unstable conditions.

# Overall Objective

**Provision of the water and sanitation services is improved**

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# Programme Indicators

- Increase of urban and rural population supplied by means of a central piped water networks
- Increase of urban and rural populations attached to wastewater collection and disposal systems
- Increase in wastewater disposal according to the local environmental standards for treated and diverted wastewater

# Programme Components

**Component 1: National Sector Policy**  
PWA and NWC

**Component 2: Sector Development**  
Training and HRD

**Component 3: Water Supply and Disposal**  
Good Value Services and  
Business- oriented Approaches

**Component 4: Community Mobilisation**  
Increased Involvement and  
Conflict Resolution

# Implementing partners

## **For components 1 and 2**

The programme will be implemented by PWA

## **For components 3**

Selected WSS service providers

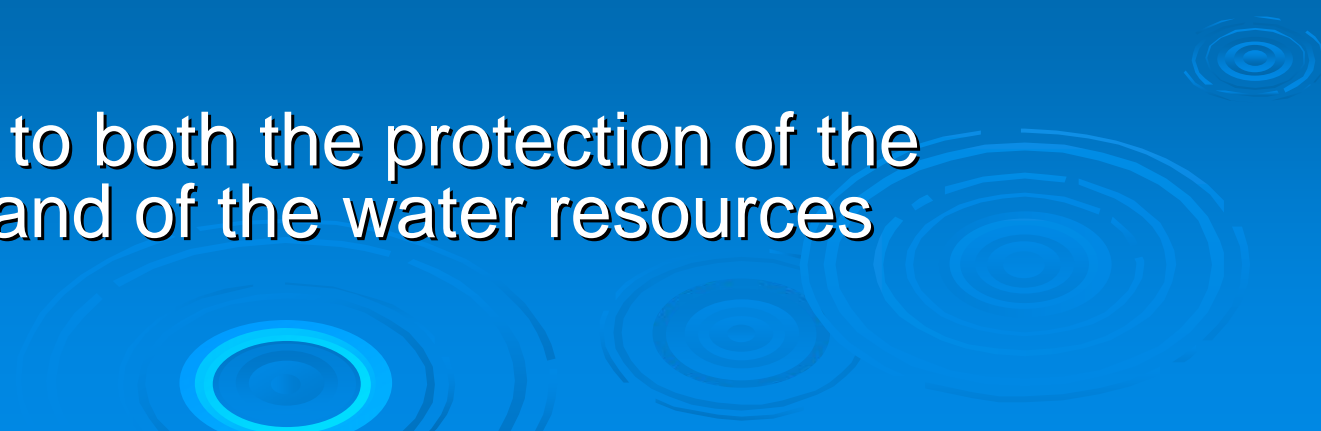
## **For component 4**

The selected communities through their representatives (village councils and joint service councils) supported by the Ministry of Local Government.

# Expected impacts and outcomes

- WSS service providers will increase their operational efficiency
- Improved services on a sustainable basis
- Greater willingness to pay, increased collection ratios and better cost recovery
- Development potential of poor peri-urban and rural population groups

# Expected impacts and outcomes

- Basic service standard to poor peri-urban and rural population groups
  - The burden for the women, who tend to have responsibility for hygiene at household level, is reduced
  - Improved use of the scarce resources
  - Contribution to both the protection of the environment and of the water resources
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# **Component 1**

## **National Sector Politics**

### **Objective**

The coordination and steering capacity of the PWA and the NWC is improved

### **Component Output**

Functioning Secretariat in the Palestinian Water Authority

# Component 1

## National Sector Politics

### Indicators:

- Establishment of 3 professional work committees (political, tariffs, Investment in the water sector) before the end of 2006; these committees meet twice a year to accomplish prescribed tasks
- Surveys show that important water sector institutions and large international donors observe progress in coordination and steering of the water sector
- The NWC adopts the PWA budget and the work plans in consistence with the Palestinian water laws

# Component 2

## Sector Development

### Objective

The coordination by PWA of the cooperation between donors, WSP, and training providers for professional and technical qualification in the water sector is improved

### Component Output

Set up an effectively functioning Training Coordination Unit (TCU) within PWA.

# Component 2

## Sector Development

### Indicators

- Surveys by (TCU) show that progress has been achieved in the co-ordination of the training activities in the Water Sector (WS). Surveys include at least one service provider, one training provider and one donor
- WSP, donors and training providers request in 5 cases, provision of services from TCU of the PWA for training and further education
- Implementation of at least 4 pilot training courses based on the needs determined by TCU and Working Groups (WGs)

# Component 3

## Water Supply and Disposal

### Objective

Selected WS, supported by KfW, provide improved and efficient services

### Component Output

Efficient Business Plans

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# Component 3

## Water Supply and Disposal

### Indicators:

- One WSP has successfully implemented a business development plan
- Total water losses are reduced
- Ratio of fees collected increased
- Number of complaints in supported cities reduced

# **Component 4**

## **Community Mobilisation**

### **Objectives**

Cooperation between water service providers, peri-urban and rural communities in the Northern and Central West Bank on low-cost solutions and of conflict reduction mechanisms is improved

### **Component Output**

Mechanism for cooperation and conflict resolution between service providers and communities on water and related issues including low cost solutions

# Component 4

## Community Mobilisation

### Indicators:

- Low cost solutions adopted by communities in 4 cases and experiences of pilot projects are disseminated in 2 cases .
- Communities apply conflict resolution mechanisms successfully in at least 2 cases.
- Community representatives and WSP confirm an improved cooperation to solve water supply and sanitation problems
- A survey shows that in the involved communities, women as a target group are actively involved and their interests are considered in water related issues.

# Zone of Intervention

- **Programme area is the entire Palestinian Territories**
- **During the 1<sup>st</sup> phase work on component 3 and 4 will be limited to the Northern and Central part of the West Bank**